

Software Tester/QA Engineer

As the successful candidate you will be articulate and passionate about delivering a quality experience to the end customer. You will have the ability to work on your own initiative and prioritise tasks with a sense of urgency. You will be methodical, have excellent analytical skills with a strong attention to detail and be able to follow issues through to resolution.

Role Overview

Reporting to the Operations Director, you will acquire a detailed knowledge of assigned products and take responsibility of Customer Support, being able to answer queries quickly and effectively or refer to members of the technical team for resolution.

You will also participate in the complete software life-cycle process from requirements design to post release issue resolution. You will take responsibility for the provision of comprehensive test strategies for each release. You will be responsible for translating business/functional requirements into test requirements/cases and will carry out functional and regression testing using the in-house defect tracking tools.

Responsibilities

- Become familiar with the full product range in Aurion including online learning programmes and online learning management tools.
- Translate business/functional requirements into test requirements/plans and cases.
- QA online learning programmes and online learning tools.
- Record QA activities using Jira.
- Ensure our ISO QA policy and testing coverage is applied.
- Complete manual regression tests based on software requirements.
- Perform testing activities (functional, integration, end-to-end, infrastructure) to support the continued development, enhancement, and deployment of products.
- Provide customer support, resolving queries where possible and referring to other team members when necessary for resolution.
- Apply "Lessons Learned Management" to all projects, ensuring application of lessons from other projects and capturing lessons learned on specific projects under your control.

Essential

- Minimum 2 Years QA/Testing experience in an online software environment with experience in:
 - black box, white box and software automation testing
 - collaborating with a team of developers to meet deadlines
 - conducting automated testing and using automated test tools
 - conducting different types of testing (functional, integration, end to end, acceptance, etc.)
 - creating and executing test cases, and test data to ensure testing validity.
 - Using a QA issue tracking tool such as Jira.
- Excellent verbal and written communication skills.
- Strong analytical and creativity skills related to software Quality Assurance.
- Excellent prioritization skills.

Desirable

- Customer Helpdesk experience
- Experience in the educational software industry.

Location: Belfast

Salary: Negotiable, depending upon experience.

We offer continuous professional development opportunities and a range of other benefits including a contributory pension scheme & health plan.

To apply for this role, **please send a** detailed curriculum vitae to info@aurionlearning.com.