

Informing Families of their Child's Disability E-Learning for National Federation of Voluntary Bodies

Background

The National Federation of Voluntary Bodies Providing Services to People with Intellectual Disability (the National Federation) is the national umbrella organisation for voluntary/non-statutory agencies in Ireland which provide services to people with intellectual disabilities (and their families).

In particular, the National Federation aims to promote equal opportunities for persons with intellectual disability.

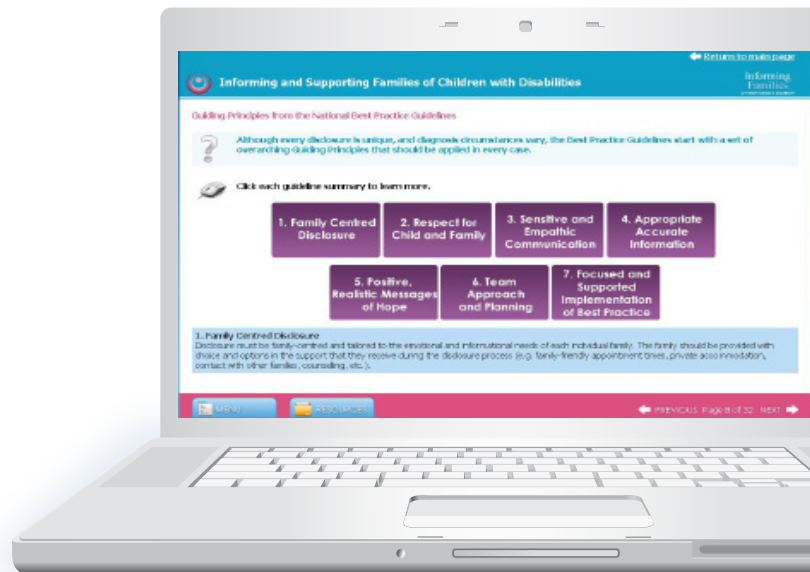
Challenge

The National Federation had developed national best practice guidelines for professionals responsible for informing families that their child has a disability, and those who support families at the time of diagnosis. They came to us to collaborate in transforming these guidelines into an engaging and effective e-learning programme that would genuinely support professionals in informing a family that their child has a disability.

Clients Say:

"Working with Aurion Learning has been a very positive experience for us – they have supported us in bringing our classroom training materials and tools into an electronic learning environment in a creative and engaging way. It was a pleasure to work with Aurion Learning and I would be happy to do so again in the future."

Alison Harnett
Informing Families Project Coordinator



For the family, this is often the start of a long-term relationship with professionals who provide support. It is therefore very important to get the communication right from the start to encourage trust and foster good parent-professional relationships.

Our challenge was to inform professionals about the national guidelines, in a clear and concise manner, and include lots of practical support and advice.

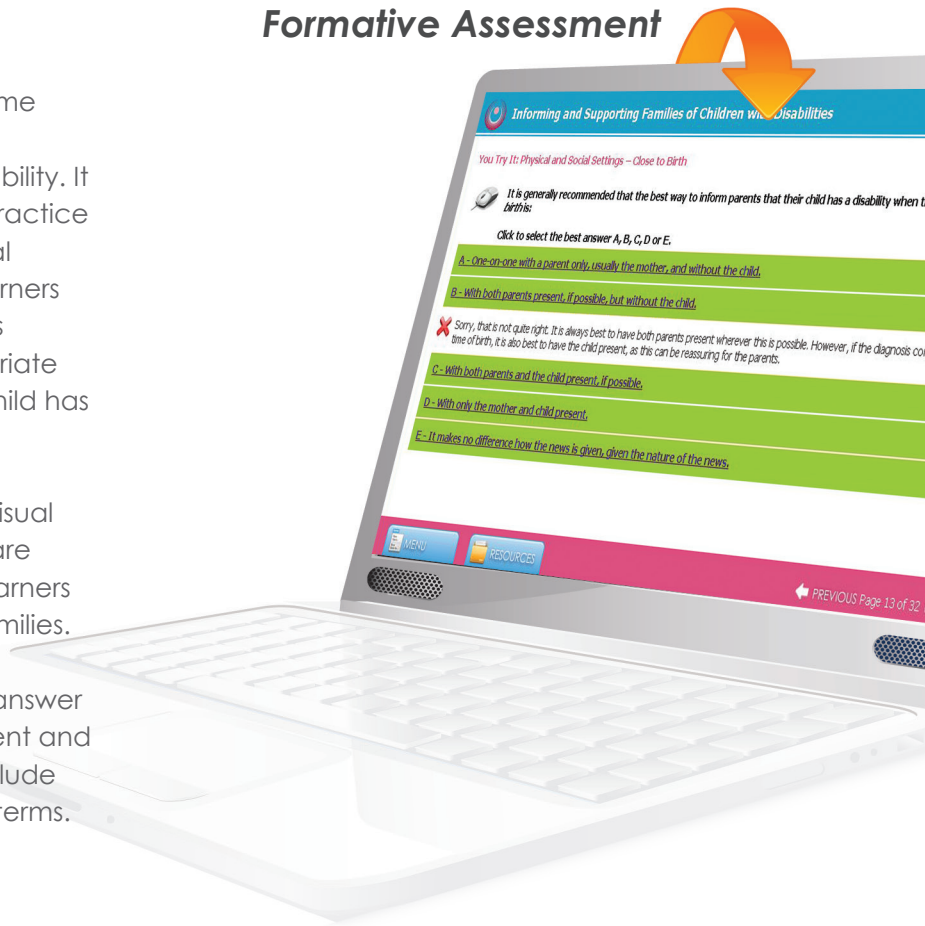
Solution

Working together, the National Federation project team and our instructional designers took the best practice guidelines and started to storyboard and script the e-learning programme. At the same time, our designers and developers started the design and build stage. We collaborated with the National Federation at every stage of development.

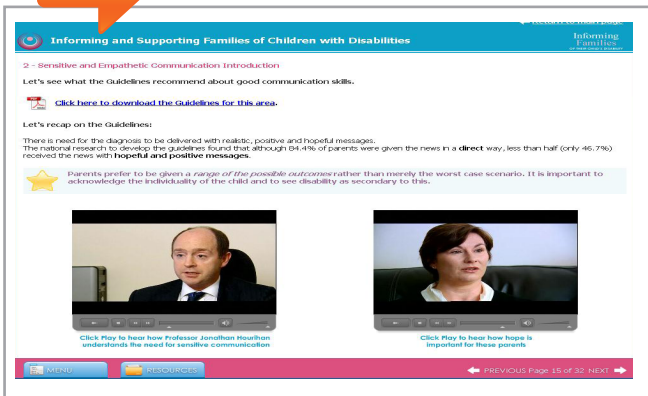
Solution Continued

Our **Informing Families** e-learning programme is suitable for all professionals charged with informing families that their child has a disability. It starts by examining how important good practice is to families, goes on to outline the national best practice guidelines, and then asks learners to assess their current abilities. It also makes practical recommendations for an appropriate approach to informing families that their child has a disability.

Informing Families includes several audio visual clips in which parents and professionals share their real-life experiences. It really allows learners to get a real insight and empathise with families. It also includes interactive content such as practical, real-life exercises, question and answer sessions (with feedback), and self-assessment and reflection exercises. Additional features include best practice guidelines and a glossary of terms.



Audio Visual Content



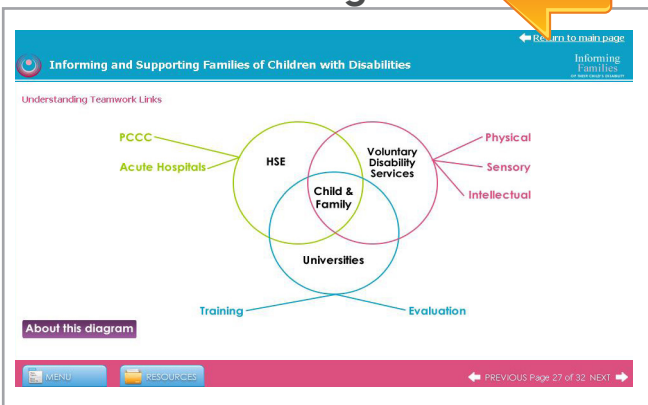
Outcomes

The National Federation has been provided with an engaging e-learning programme to support professionals charged with informing families that their child has a disability.

Informing Families also encourages best practice amongst professionals.

Professionals can access the Informing Families e-learning programme to refresh their knowledge at any time.

Interactive Diagrams



Want to find out more?

Call us on +44 (0)28 9064 3211 or email info@aurionlearning.com