



cpdengage

for the Royal Institute of the Architects in Ireland

Background

The Royal Institute of the Architects in Ireland (RIAI) is the regulatory and support body for architects and architectural technicians in Ireland. The organisation works to support and regulate architects and architectural technicians, promote architecture, and to protect consumers.

Challenge

The RIAI wanted a software tool to allow architects and architectural technicians to manage their continuing professional development online. In particular, they wanted a comprehensive online CPD management system that would:

- make it easier for architects and architectural technicians to complete their CPD cycle and submit their records for verification through the online system; and
- support the RIAI in delivering, monitoring and verifying CPD activities across the entire professional body.

“Over the last 10 years, Aurion Learning has been working with a broad range of organisations across Ireland and the UK on the design and development of innovative online CPD solutions.

Our work has provided us with a unique insight into the issues facing organisations today as they seek to engage with and provide for a more meaningful relationship with their employees/

Dr. Maureen Murphy,
Managing Director, Aurion Learning



Solution

We knew that our existing **cpdengage** tool had the core features that the RIAI needed, however we needed to customise and rebrand it to suit the customer's needs.

cpdengage includes the following features:

CPD Portfolio

Each member has a personal CPD portfolio which they use to self-assess their learning and development needs against the RIAI Standards of Knowledge, Skill and Competence. They can also use the portfolio to plan, record and reflect on CPD activities throughout the year.

Online catalogue of courses

RIAI administrators provide detailed information on over 300 available training courses for the year. The system also hosts online learning courses so members of the professional body can take part in CPD activities directly from their desktop.

Message centre

RIAI administrators can send automated and/or targeted messages to advise members of news, events, training courses and submission deadlines.

Reporting

Print centre

Members can print off records of their CPD activities, for example development goals and associated activities, CPD results and CPD portfolio summary.

Report centre

RIAI administrators can run reports to get a general overview of CPD activity and get insights into competencies, development goals, training needs and training undertaken. They can use the print centre to print reports.

Resources

The resources section includes guidance and support to assist members of the RIAI in their CPD. It also includes links to new regulations, exciting developments in architectural design and information about how to learn more about specific areas of practice.

Frequently asked questions (FAQs)

The frequently asked questions address common queries and provide simple answers.

Verifier interface

RIAI verifiers can review members' annual returns and provide feedback on CPD activities undertaken through the online environment.



Outcomes

cpdengage has made it much easier for the RIAI to deliver, monitor and verify CPD activities across the professional body.

Administrators can publicise training opportunities through a central system and run reports to measure CPD activity. Verifiers can process annual returns online therefore saving time and reducing administration costs.

It is now much easier for architects and architectural technicians to take part in and complete CPD activities. Each member can access their unique CPD portfolio through a secure log in system. **cpdengage** supports members through every stage of the CPD cycle, from evaluating their competencies, to identifying suitable training opportunities, to recording completed activities, reflecting on them and finally to making annual returns for verification online.



Record CPD online

Status: In Progress	
Cycle Start Date	01 Oct 2010
Cycle End Date	30 Sep 2011
Started Date	14 Sep 2010
Finished Date	

My CPD Record	
CPD Hours	10 (0 completed)
Goals	0 (0 completed)
Activities	1 (0 completed)

Want to find out more?

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