

St. James's Hospital Learning Hub

Aurion Learning & HSE

The Health Service Executive (HSE) is responsible for the delivery of health and social services in hospitals and communities throughout Ireland. It delivers learning and development to its 95,000 staff via its online learning network, HSEland (www.hseland.ie).

Aurion Learning is an award winning learning solutions provider. Aurion designed and built HSEland and is responsible for its ongoing maintenance and development.

Background

St. James's Hospital delivers health treatment, care and diagnosis as well as health promotion and preventative services to people in the greater Dublin area. It is also the largest teaching hospital in Dublin. It is committed to the creation of an environment in which education and research in the health sciences and allied areas is possible and flourishes.

Challenge

St. James's Hospital asked us to create an online learning environment to help them manage their organisational learning and development strategy, and to support individual employees in their learning and development.

Clients Say:

"The learning hub will give us a much needed insight into learning activity amongst our employees and help us to provide more targeted learning and development activities and resources in the future. Ultimately it is a key tool in our overall learning and development strategy."

Fergus Thompson,
Learning and Development Facilitator at
St. James's Hospital



Our challenge was to design and build an online learning environment that would:

- promote both e-learning and 'blended' learning programmes;
- make it easier for St. James's to roll-out mandatory training to staff;
- strengthen St. James's Hospital's learning and development brand;
- make learning and development more accessible to St. James's staff;
- include a wide range of online learning resources and learning support materials;
- assist employees in managing their own personal development; and
- allow employees to share ideas and resources, and collaborate with other users.

Solution

We worked closely with St. James's Hospital to identify exactly what features they wanted to include in their learning environment – and we also suggested a few that would offer their users a better learning experience.

Learning Communities

St. James's Hospital Hub

St. James's Hospital learning hub is attractively designed, easy to use and packed with stimulating learning content. Users login using a secure password and have their own personal profile.

The hub gives users access to a wide range of e-learning courses and online learning resources. The events calendar feature keeps them informed of classroom based training opportunities.

The learning hub also includes In The Line of Fire, an e-learning programme specifically developed for St. James's, so that staff can complete their annual mandatory fire safety training online. The hospital plans to deliver even more mandatory training to its staff via the hub.

Another valuable feature is the PDP workbook, which staff can use to manage their personal development planning.

Finally, the hub facilitates knowledge sharing and collaboration. Employees have access to a learning directory which allows them to upload and download learning resources (and rate them or make comments). They also have access to a number of blogs and discussion forums.

Features

- e-learning courses;
- events calendar (for classroom based training courses);
- resources library;
- resources directory (users can upload and download resources);
- PDP Workbook (to manage personal development planning);
- message centre (for networking);
- blogs;
- discussions forums;
- links to external online libraries (IMI Library and Lenus Health Library);
- frequently asked questions;
- back-end login facility so St. James's Hospital training managers can report on learning activity and moderate blogs and discussion forums.

Want to find out more?

Call us on +44 (0)28 9064 3211 or email info@aurionlearning.com

Knowledge Sharing

Outcomes

St. James's Hospital is now able to manage and promote all of its learning and development through the learning hub.

It's easier for St. James's hospital to roll-out mandatory training to staff.

St. James's can run reports to monitor learning activity and provide more targeted learning and development activities and resources for staff.

Employees can easily access approved learning and development resources, manage their own learning and development, and share their learning with colleagues.

