

HSELand Online learning portal for the Irish Health Service Executive

Background

The Health Service Executive (HSE) delivers a vast range of health and social services in hospitals, clinics and communities across Ireland.

HSE came to us with a big challenge - to design an online learning and development centre for its 95,000 employees. The portal had to make it easy for employees to take part in continuing professional development (CPD) and include:

- a range of bespoke and off-the-shelf e-learning programmes;
- a suite of learning and development resources;
- a set of career progression tools.

HSE also wanted assistance in developing their e-learning strategy.



Consultation

We led an in-depth consultation process with HSE's E-learning Project Group, Training and Development Managers, IT staff, and subject matter experts to identify exactly what they wanted from their learning and development portal.

Design and build

During the design and build phase, we:

- designed and built our learning and development portal, **HSELand**;
- deployed Net Dimension's EKP learning management system (LMS);
- deployed third party learning content onto the LMS (including MS Office, clinical titles and bespoke e-learning programmes);
- deployed new learning and development tools and technologies (blogs and wikis);
- developed bespoke learning and development tools including the Aurion 360° Competency Assessment Tool and the Personal Development Planning Workbook (PDP) and ePortfolio tool;
- developed 18 bespoke e-learning programmes;
- developed several collaborative learning hubs to support the deployment of national initiatives such as Integrated Discharge Planning and Change Management.

Clients say:

"Because of the challenges posed by the project, from a technical and learning and development point of view, we needed a partner who would work in collaboration with us, and we found that with Aurion Learning.

Each member of the Aurion team brings a unique expertise to the initiative, and a willingness to share knowledge and skills. This is a winning formula, and has in no small way contributed to the success of the project.

We're glad to have them on board."

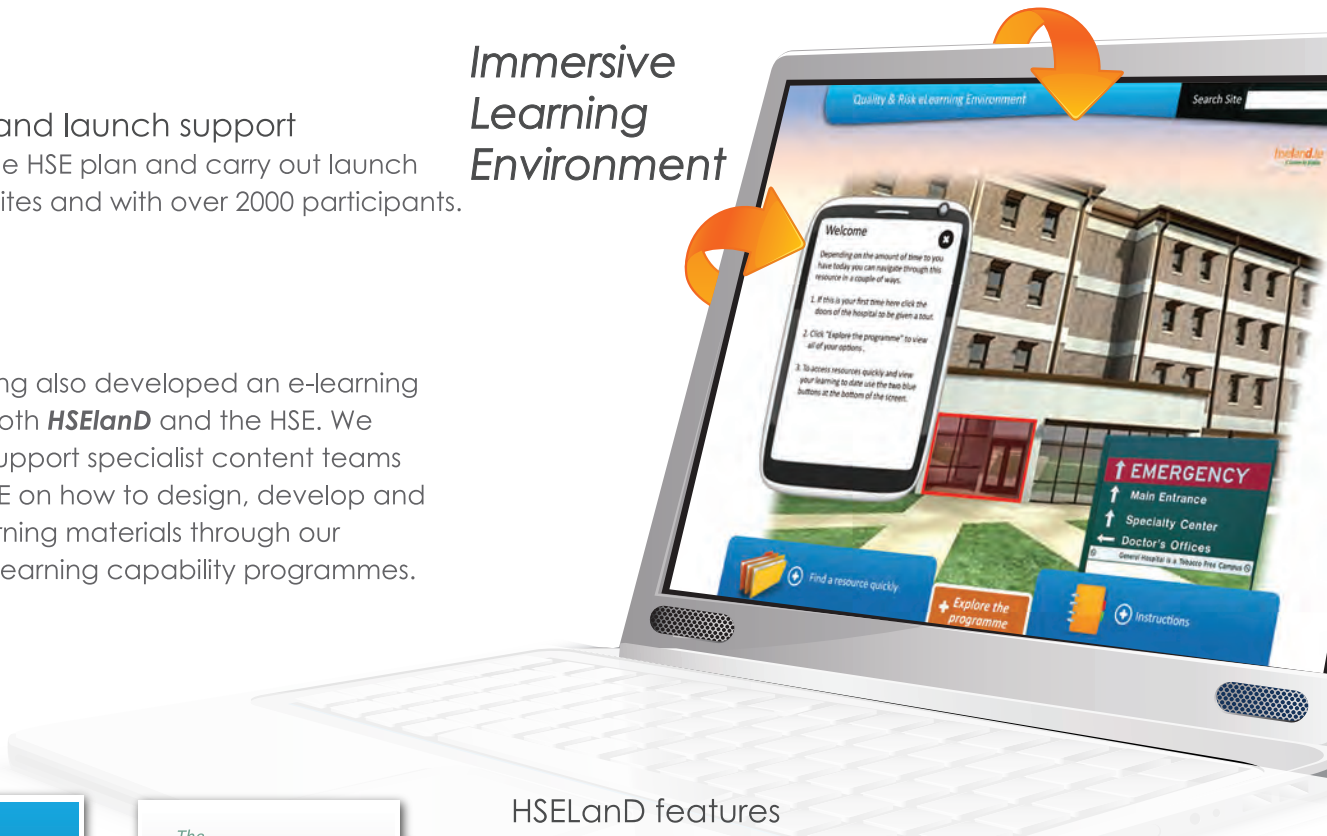
Pat Kenny,
National eLearning Manager, HSE

Marketing and launch support
We helped the HSE plan and carry out launch events at 98 sites and with over 2000 participants.

Strategy

Aurion Learning also developed an e-learning strategy for both **HSEland** and the HSE. We continue to support specialist content teams across the HSE on how to design, develop and upload e-learning materials through our innovative e-learning capability programmes.

Immersive Learning Environment



HSEland features

- **Aurion 360° Competency Assessment Tool** allows employees to identify strengths and areas for improvement.
- **Aurion Personal Development Plan (PDP) Workbook** helps employees set career goals and plan their learning objectives.
- Over **50 e-learning programmes** covering a wide range of skills, for example computer skills, personal effectiveness and clinical skills.
- **A series of collaborative learning hubs** to facilitate knowledge sharing between multidisciplinary groups spread over a wide geographical area.
- **Online learning resources** including reports; publications; e-videos; links to websites; online libraries; personal development, leadership and management resources; and organisational development learning resources.
- **Helpdesk** with support via email and telephone.

Outcomes

Feedback from both HSE employees and managers has been very positive with over 30,000 active learners on **HSEland**.

HSEland makes it much easier for HSE to roll-out mandatory training to staff. It also facilitates self-paced independent and collaborative learning.

Aurion Learning continues to be responsible for ongoing maintenance, development and support for **HSEland**.

Want to find out more?

Call us on +44 (0)28 9064 3211 or email info@aurionlearning.com

