

Health Service Executive - Learning Centre

Project aim:

To develop an innovative online Learning environment providing employees (96,000) of the Irish Health Service with access to a range of easy to use and accessible Learning and Development tools including bespoke eLearning programmes and learning support tools.

Project background:

HSE Health Management is an Irish Health Service agency that designs and delivers training and development to managers in the Irish Health Service. In January 2001 Aurion was commissioned to design a Learning and Self-Discovery Centre for the organisation. In January 2004, Aurion was charged with upgrading the Learning and Self-Discovery Centre into the new Health Services Learning Centre. This Learning Centre is designed for use by almost 100,000 users in the Irish Health Service.

The new Learning Centre was launched in August 2004 and is now a fully integrated suite of web-enabled applications that includes the Aurion 360o Competency Assessment Tool, the Aurion Personal Development Planning tool, a library of knowledge and learning resources, and a suite of 30 W3C Level 2 compliant interactive and creatively designed eLearning programmes.



"Because of the challenges posed by the project from a L&D perspective...we needed a partner who would work in collaboration with us, we found that in Aurion"

Pat Kenny, National eLearning Project Manager

Product features:

A Competency based Assessment tool is designed to assist employees in identifying their own individual strengths and weaknesses based on a comprehensive list of competencies associated with their job role.

The Personal Development Planning tool work book is designed as an ongoing tool to help employees reflect on their current situation and set goals and objectives for the year ahead.

The Learning option includes 18 interactive learning modules designed by Aurion specifically for the Irish Health Service containing multi-mode learning (graphics, animation, audio and video). All programmes are SCORM compliant and adhere to W3C level 2 accessibility standards.

The share option provide learners with the opportunity to share and exchange information.

Services provided by Aurion:

Designing and developing bespoke online content and a supportive CPD learning environment.

Working with the content materials and Subject Matter Experts in developing, remodelling and enhancing paper based learning material into highly interactive eLearning content.

Benefits to the Irish Health Service Executive:

Irish Health Service Employees now have the opportunity to access a wide range of learning materials and educational tools to address their own personal and professional training requirements.

An inbuilt Learner Management System (LMS) allows the HSE training department access to a comprehensive reporting facility capable of tracking usage and pass rates whilst supporting online certification.

Based on usage, course completions and other key statistics provided by the reporting facility, the HSE can calculate the Training cost comparisons of online Learning against alternative means of training for Return on Investment purposes.

The online 360 Degree Competency assessment tool facilitates the HSE Personal Development Planning process allowing managers and employees to communicate more effectively.